

INSPECTIONS

A TO Z

DELAUN FULLMER

SOUTH VALLEY WATER RECLAMATION FACILITY



INSPECTIONS

A TO Z

DELAUN FULLMER

SOUTH VALLEY WATER RECLAMATION FACILITY

AUTHORITY

- Health Department
- OSHA
- USDA
- Fed's





© 2011 E.ON Energy Development

BILLY BOB

- Reputation



PROFESSIONAL

- Treat them how you would like to be treated.



FRIENDLY

- Remember personal things from past inspections!



ATTITUDE

- Arrogance
- Defiance
- Assertiveness
- Approach
- Outlook
- Manner
- Stance
- Your position
- Opinion
- Viewpoint

Your
attitude
is like a
price tag,
it shows how
valuable
you are.

EDUCATION

- Educate yourself on what the industry makes or performs!
- Chemicals?



KNOWLEDGE

- Why are we there?
- Why we do what we do?



TRUSTWORTHY

- Create a trust between you and the industry.



SUPPORT

- Know what you are saying will be backed up by your management, board, your city or cities.



CONFRONTATION

- Avoid confrontation if at all possible.
- “Fairchilds”



COURTEOUS

- Be respectful to other situations that your contact person may incur.



TIME

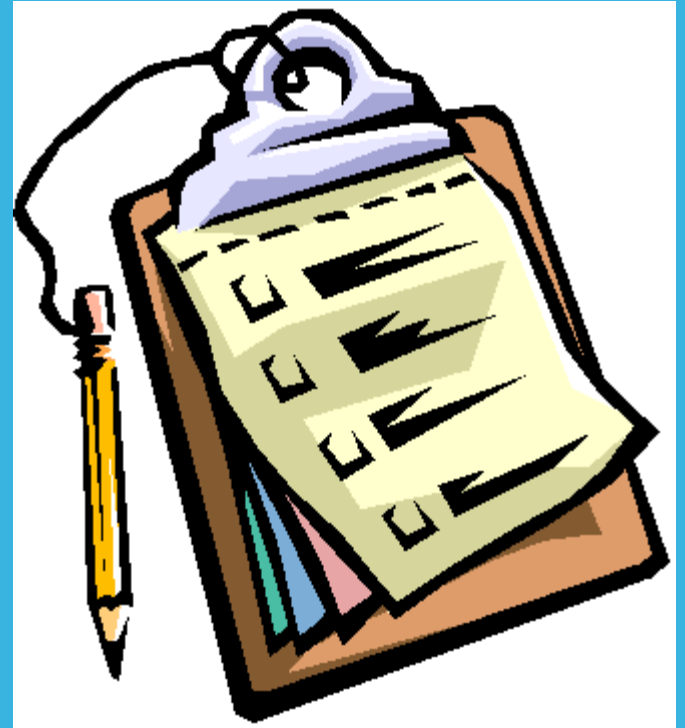
- Value
- \$



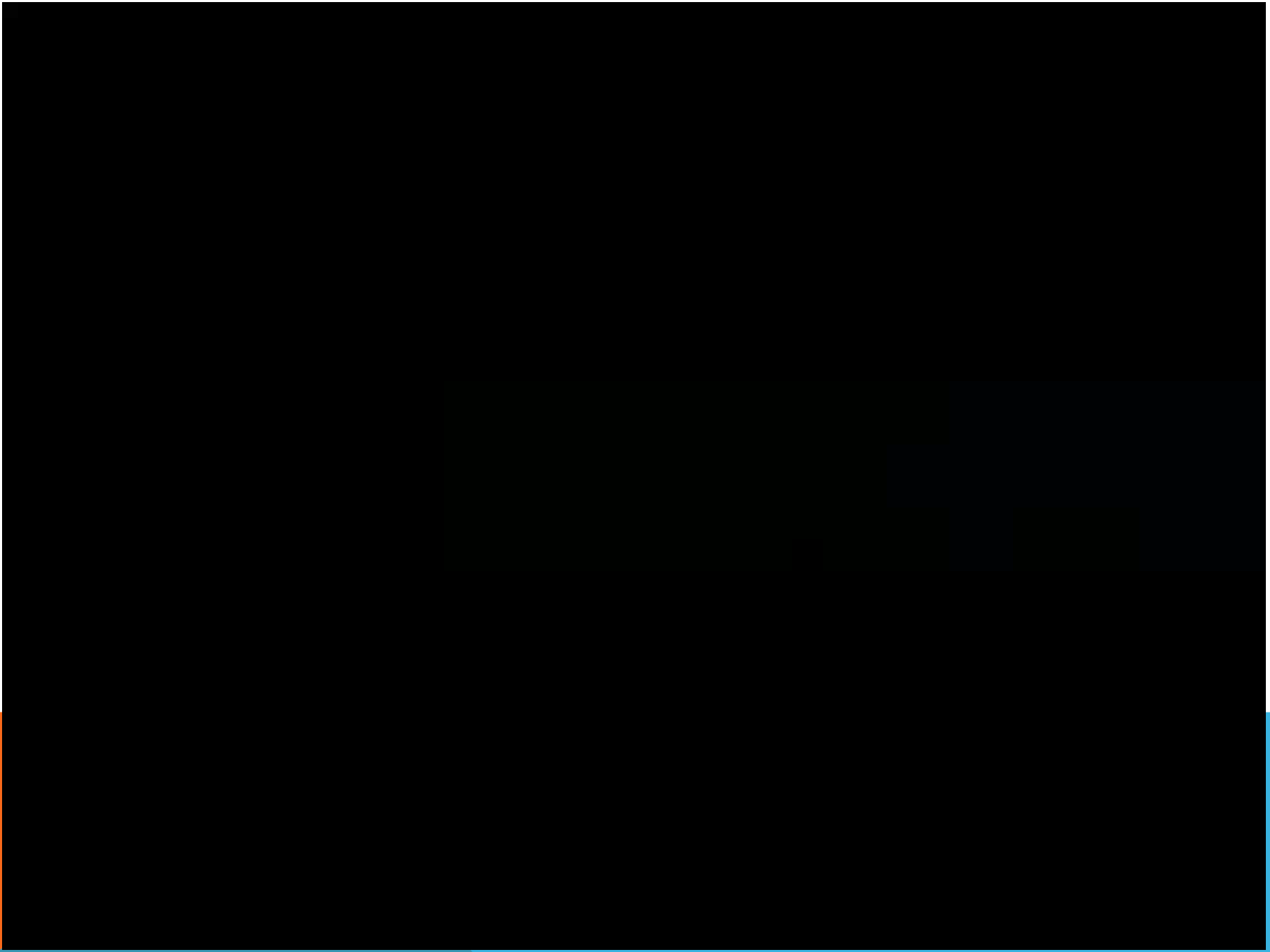
TYPES OF INSPECTIONS

(2ND & MORE LIKELY 3RD PARTY INSPECTIONS)

- Inform the person you are doing the inspection with: “WHY”
- Industry
- Restaurants
- Shops
- What are we inspecting?







GOOD STEWARDS

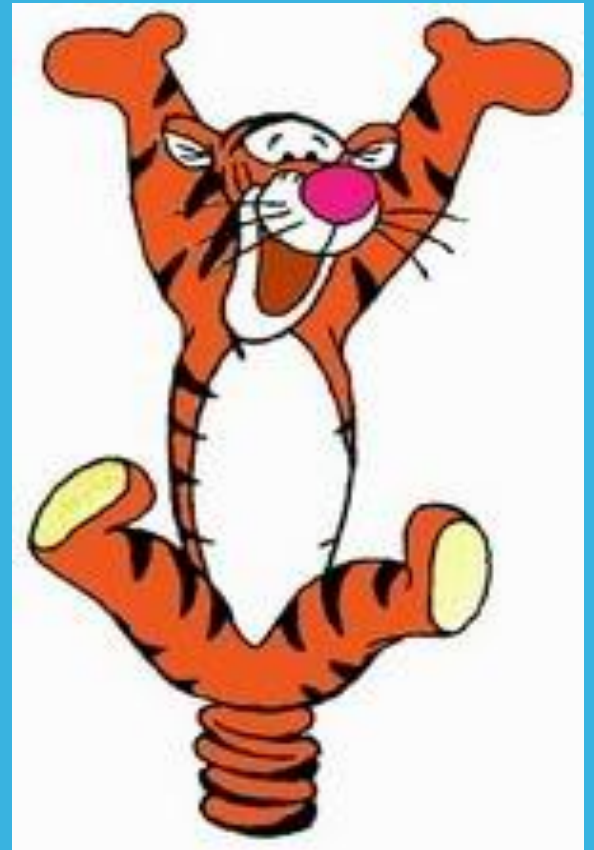
**“HELPING THE BOARD OF HEALTH IF YOU
ARE DOING A RESTAURANT INSPECTION”**

- USDA
- Food Processing



ZEAL

- Zeal Definition: “Great energy or enthusiasm in pursuit of a cause or an objective”!



ANGER



PRIDE



GREED



LUST



7 DEADLY SINS

SLOTH



ENVY



GLUTTONY



Just another

**PRETREATMENT
INSPECTOR**

Livin' the DREAM

I am a

**PRETREATMENT
INSPECTOR**

**TO SAVE TIME,
LET'S JUST ASSUME
THAT I AM
NEVER WRONG**

I AM A
PRETREATMENT
INSPECTOR

SO WHILE IT'S POSSIBLE
THAT I COULD BE WRONG,
IT'S HIGHLY UNLIKELY

PRETREATMENT

INSPECTOR

**I'm Kind of
A BIG Deal**

Every day's An

ADVENTURE

When You're A

PRETREATMENT

INSPECTOR

PRETREATMENT

INSPECTOR

Being Awesome
Is Just Part Of the
Official Job Description

**However good or bad
a situation is it will
change!**

Whatever
people think
of you is
NONE
of your
business!

DISCLAIMER



DISCLAIMER



DISCLAIMER



DISCLAIMER

All information published here today is gathered by myself from sources which I thought to be reliable. You should not assume that this information is expressed, implied, official or final. I may be contacted by you or your staff for requests, but again do not assume I will get back in touch with you. No one approved of this presentation today that could violate human rights, or demean human dignity. This was for training purposes only. This is not the thoughts of South Valley Water Reclamation Facility (SVWRF), the SVWRF Pretreatment Director, the SVWRF General Manager, SVWRF Board, the State of Utah, Region 8, or the EPA.